

Our Quality Engagement

Frenchls translates all types of documents in Frenchl, adhering to deadlines and guaranteeing maximum quality in its work. This is why, for your satisfaction, Frenchls commits on the following points:

- ✓ Your call will be dealt with immediately by Frenchls.
- ✓ We will reply to your email within 24 hours.
- ✓ Our quotes will be submitted within an hour of your request.
- ✓ Our quotes will detail every component of the service offered (cost, deadlines, supplementary charges, reductions, etc.).
- ✓ The same contact partner will accompany you throughout the service period.
- ✓ You will enjoy the services of a specialized translator for your translation
- ✓ You will have access to information throughout the entire translation process.
- ✓ The translation will be completed and delivered to you by the agreed deadline.
- ✓ Translations will be proofread by professional translators/proofreaders.
- ✓ Invoices will be clear and detailed.
- ✓ Professional confidentiality is systematically respected.
- ✓ Our translators and proofreaders are recruited through a process guaranteeing a maximum level of quality.
- ✓ The performance of our translators is regularly evaluated.
- ✓ Operational databases, proprietary files and programs and client files are securely stored.
- ✓ Your satisfaction will be evaluated through surveys.
- ✓ All complaints will be handled and receive a response within 48 hours.

Thank you for choosing Frenchls!

The French Language Service Team!